

Annual 47 CFR § 64.2009(e) CPNI Certification Template

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for [Insert year] covering the prior calendar year [Insert year]

1. Date filed: 3/1/18

2. Name of company(s) covered by this certification: Upsala Cooperative Telephone

3. Form 499 Filer ID: [Provide filer ID number(s)]802290

4. Name of signatory: Tony Gebhard

5. Title of signatory: GM/CEO

6. Certification:

I, Tony Gebhard, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 CFR § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, safeguards, recordkeeping, and supervisory review) set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 CFR § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed 

Attachments: Accompanying Statement explaining CPNI procedures

Explanation of actions taken against data brokers (if applicable)

Summary of customer complaints (if applicable)



LEUER, GARY
5286 ACORN RD
BURTRUM MN 56318

December 15, 2017

All communications companies have an obligation to protect the confidentiality of Customer Proprietary Network Information (CPNI). Federal law requires that communication companies take specific steps to ensure the CPNI is adequately protected from unauthorized disclosure.

Sytek has received a request to change information pertaining to your account. If you have not authorized the change or changes listed below*, please contact our business office at 573-1390 immediately.

Sincerely,

Customer Service
Sytek

*Cancel Long Distance

SYTEK

LONG DISTANCE CARRIERS

✓ * Carrier
* Toll Code

MACC ✓

Onvoy ✓



Signature

I understand there is a monthly charge of \$3.95 (signature)
For Upsala Long Distance

Pic Freeze Yes _____ No _____

I Want a Long Distance Carrier Yes _____ NO X

573 -2045

Telephone number

Date

You must select a long distance carrier from each column to provide your 1 + dialed long distance service for calls both within your calling area (IntraLATA) and outside your calling area (InterLATA).

InterLATA

CHECK ONE BOX ONLY

- ☐ **AT&T**
Business 1-800-222-0400
Residential 1-800-222-0300
- ☐ **GLOBAL CROSSING**
Business 1-800-466-4600
Residential 1-800-482-4848
- ☐ **EXCEL COMMUNICATIONS**
Business/Residential 1-800-875-9235
- ☐ **COAST INTERNATIONAL INC**
Business/Residential 1-800-877-1118
- ☐ **MCI**
Business 1-800-888-0800
Residential 1-800-444-2222
- ☐ **WORLDCOM**
Business 1-800-749-9600
Residential 1-877-673-5587
- ☐ **CCC GLOBAL COM**
Business/Residential 1-800-569-4682
- ☐ **DIAL AND SAVE**
Business 1-800-209-8133
Residential 1-800-875-9235
- ☐ **ONVOY**
Business/Residential 1-800-933-1224
- ☐ **UPSALA LONG DISTANCE**
Business/Residential 1-320-573-2122
- ☐ **BROADWING COMMUNICATIONS**
Business/Residential 1-800-422-1199
- ☐ **UNITED CARRIER NETWORK**
Business 1-800-417-0172
Residential 1-800-691-4041
- ☐ **AMERIVISION/LIFE LINE**
Business/Residential 1-800-800-7550

Intra LATA

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Business 1-800-222-0400
Residential 1-800-222-0300
- ☐ **WORLDCOM**
Business 1-800-749-9600
Residential 1-877-673-5587
- ☐ **US LINK**
Business 1-800-450-7283
Residential 1-800-450-7500
- ☐ **AMERICAN SHARECOM**
Business/Residential 1-800-735-3003
- ☐ **EXCEL COMMUNICATIONS**
Business/Residential 1-800-875-9235
- ☐ **AMERIVISION/LIFE LINE**
Business/Residential 1-800-800-7550
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Business/Residential 1-800-422-1199



In 2007, the Federal Communications Commission (FCC) adopted new rules for telephone companies to protect your customer information. **Customer Proprietary Network Information (CPNI)** includes the call detail information such as called number, time of call, length of call, etc, as well as the types of service offerings to which you subscribe and the extent to which the services are used.

As you may be aware we will only be able to discuss account information with the person(s) listed on the account or legal power of attorney. If call detail is required over the phone, you will need to provide a previously set password in order for our customer service representative (CSR) to supply the requested information over the phone.

In 2007 you were assigned a password. In an effort to serve you better, we are asking each of you to answer one or more of the questions below. In the event that you call our office requesting information about your account, and do not remember your password, we will ask you one of these questions before giving any information out about your account.

Secret Questions:

1. Mother's Maiden Name _____
2. Favorite Teacher _____
3. Favorite Pets Name _____
4. City You Were Born In _____
5. School Graduated From _____

Hint: _____

In case you do not remember any of your secret question answers.

Phone # _____

Name _____ Signature _____

Please print name

We apologize in advance for any inconvenience this may cause. We are serious about keeping your account information safe. Our service to you is not changing as your privacy has always been important to us: we are only tightening our security of protecting your private information, as mandated by the FCC.